



EMVO ON-BOARDING

HOW TO CONNECT TO THE EU HUB?

VERSION 5.0

18 OCTOBER 2017

www.emvo-medicines.eu
helpdesk@emvo-medicines.eu

Please check

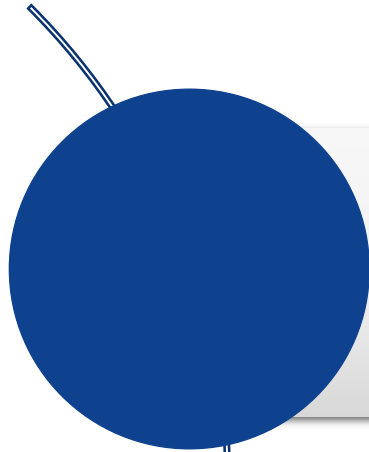
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for the latest version of this presentation and the On-boarding Guideline.

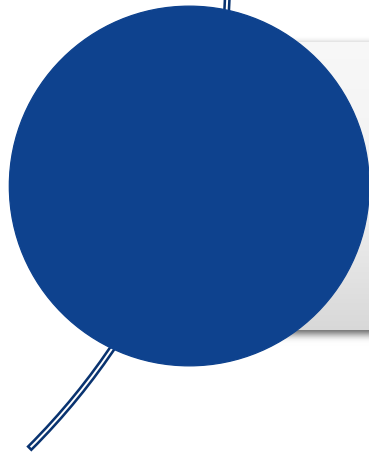
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ON-BOARDING PARTNER PORTAL

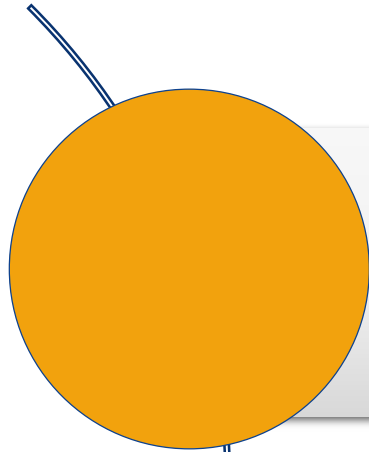


General Information

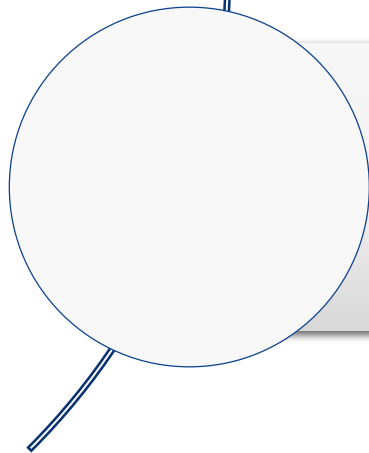


How does the On-boarding work?

ON-BOARDING PARTNER PORTAL



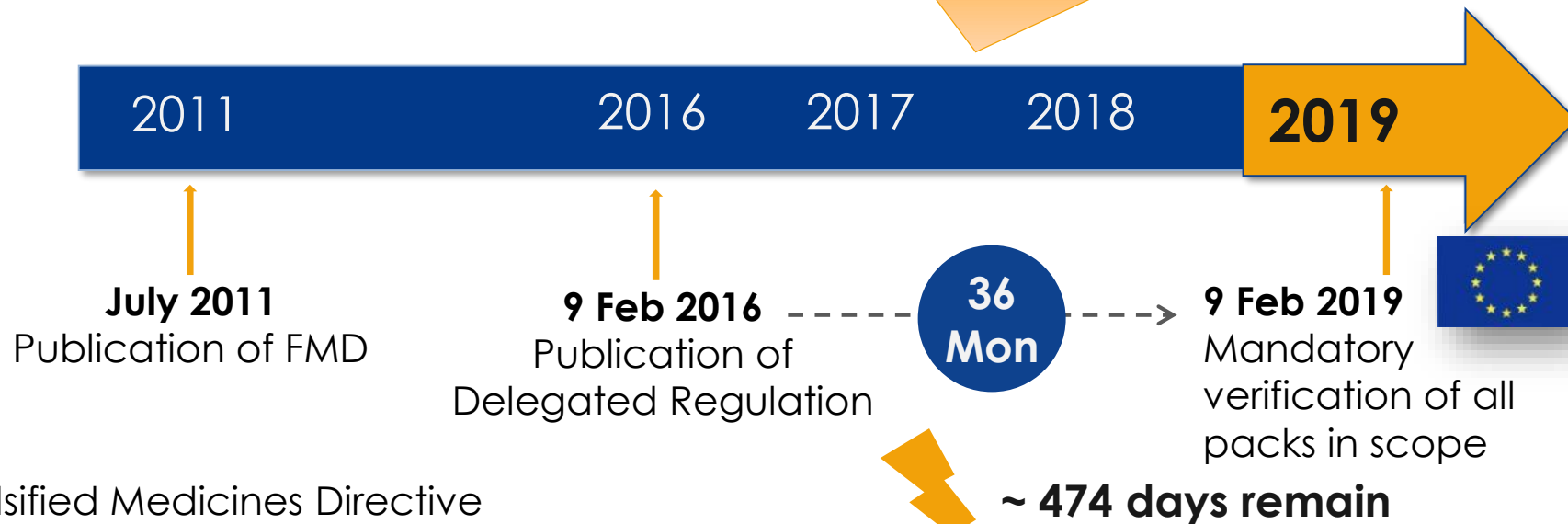
General Information



How does the On-boarding work?

FMD LEGISLATION AND DELEGATED ACT

- **Connect approx. 2,500 On-boarding Partners (OBPs) to the EU Hub**
- Establish National Systems in 32 countries
- Connect many thousand Pharmacies and Wholesalers
- Serialise all affected pharmaceutical packs (10.5 bn)



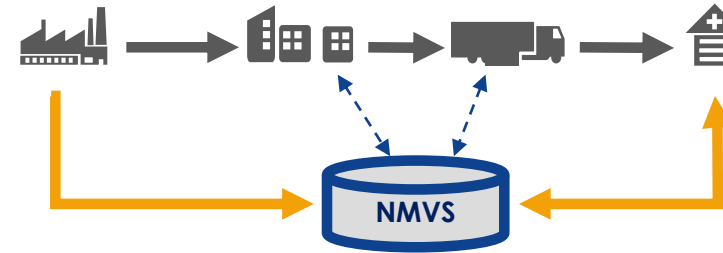
FMD: Falsified Medicines Directive


18/10/2017

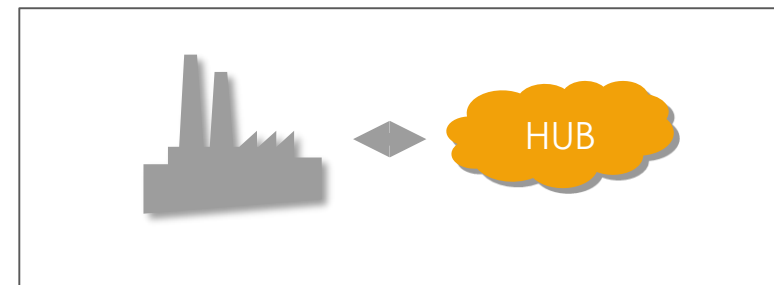
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RESPONSIBILITIES OF THE SUPPLY CHAIN PARTNERS

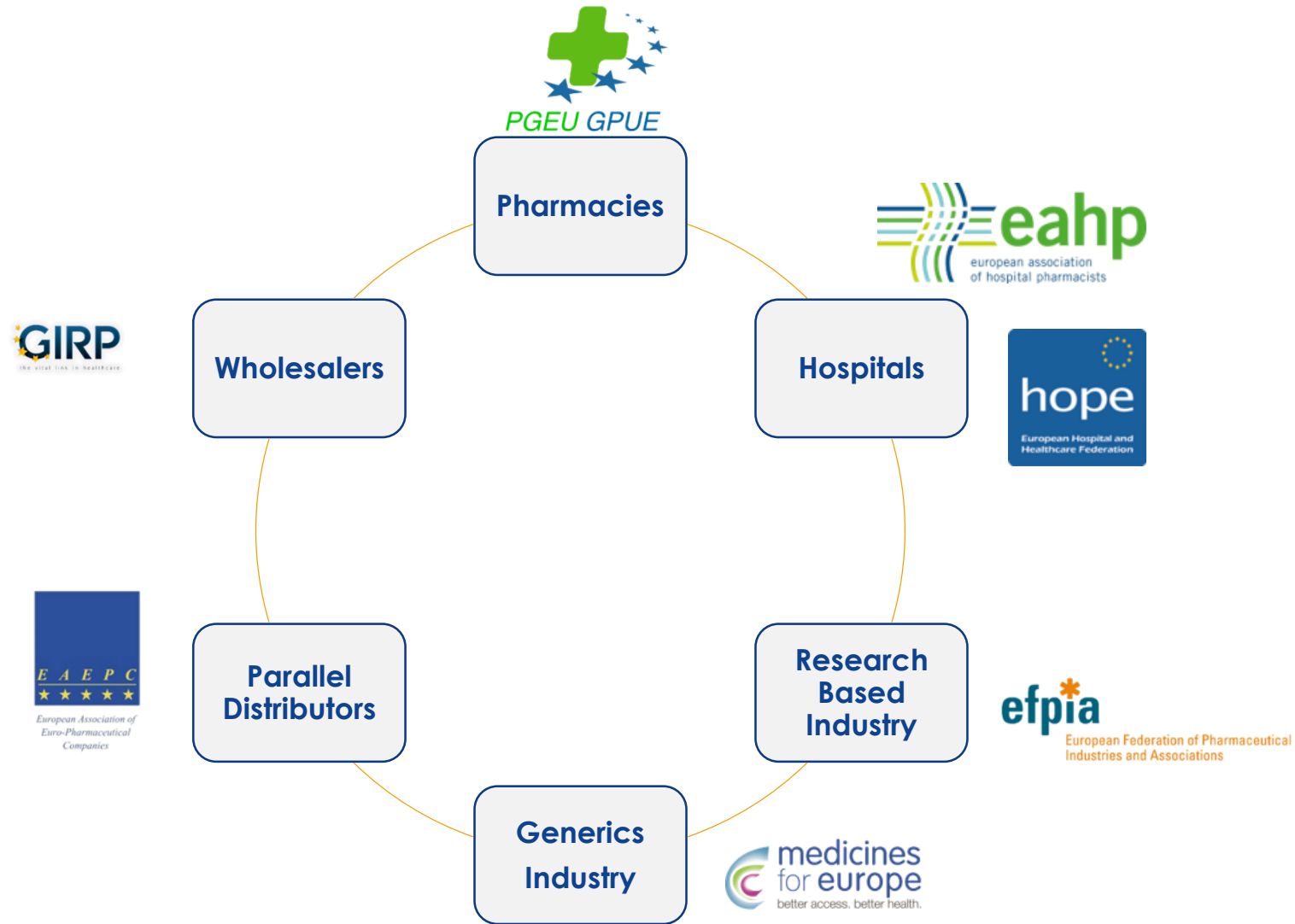
- Serialization by MAH
- Risk based verification by Wholesalers
- Verification and check-out at point of dispense
- Safety features:
 - Code ('unique identifier')
 - +
 - Tamper evidence
- System set up and Governance by MAH together with other stakeholders
- Oversight by competent authorities



Product #:	09876543210982	
S/N:	12345AZRQF1234567890	
Batch:	A1C2E3G4I5	
Expiry:	140531	



EMVO MEMBERS

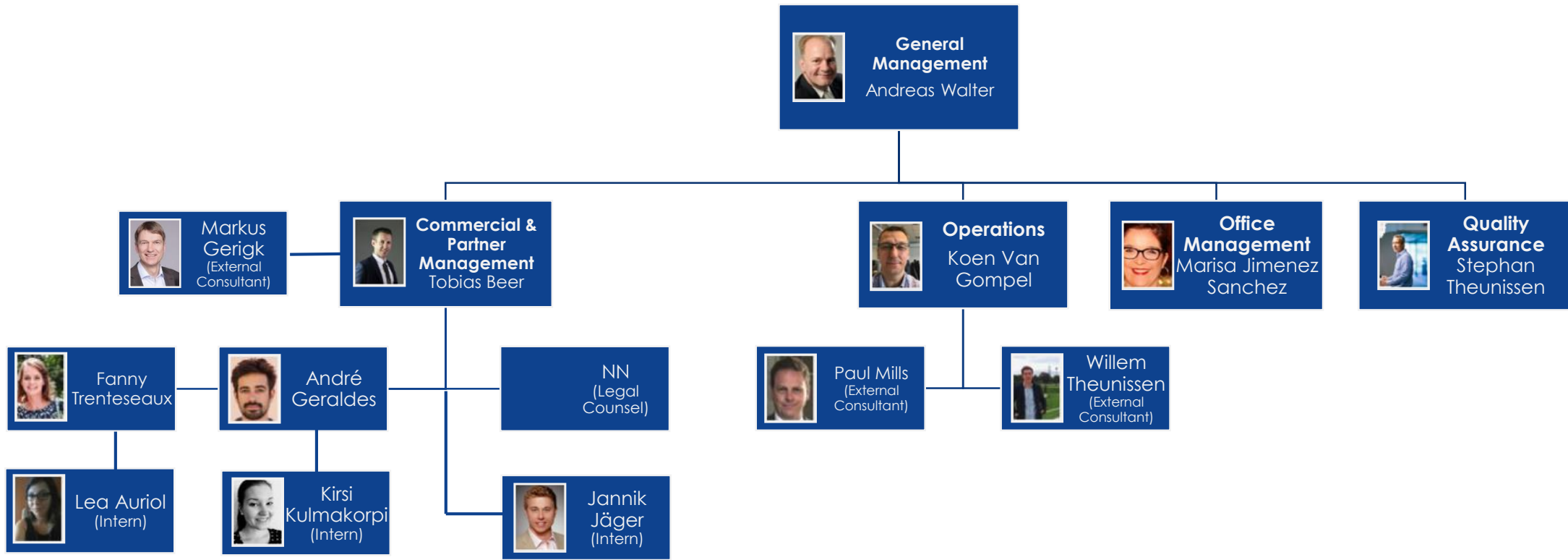


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ORGANISATIONAL CHART

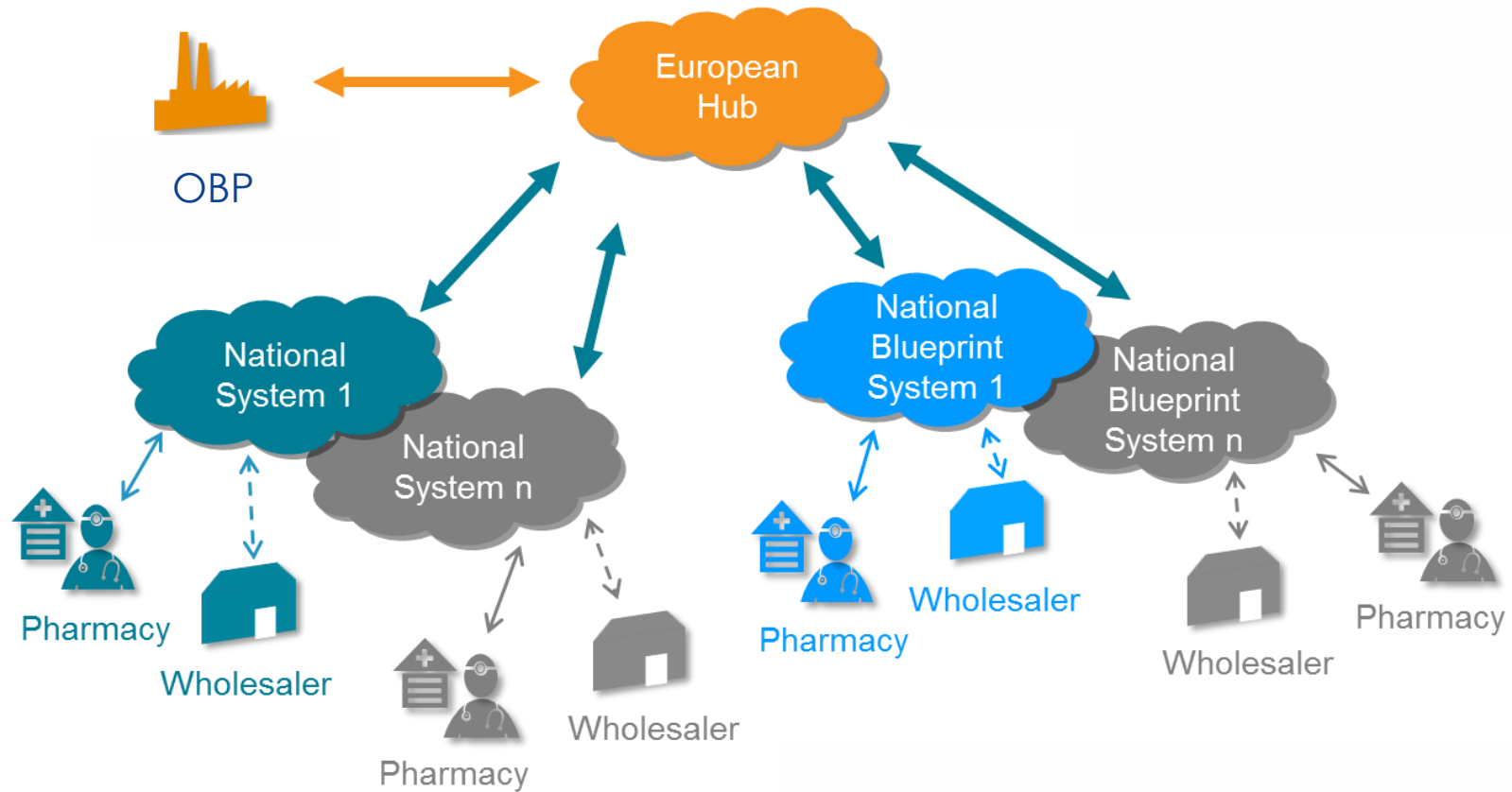
EMVO Board of Directors
President: Hugh Pullen (EFPIA)
Vice-President: Sonia Ruiz Morán (PGEU)
Treasurer: Richard Freudenberg (EAEPC)
Monika Derecque-Pois (GIRP)
Adrian van den Hoven (Medicines for Europe)



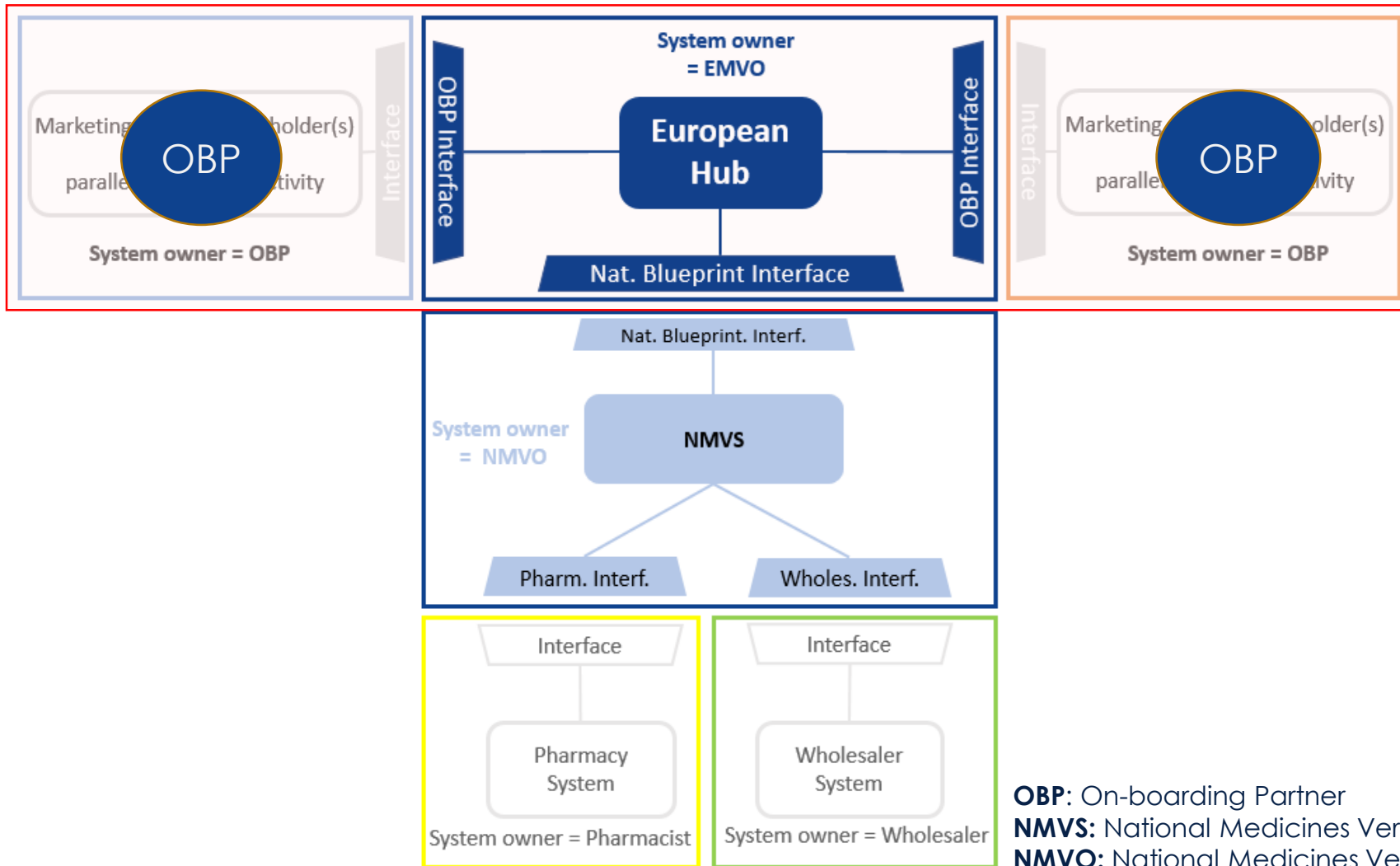
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SYSTEM LANDSCAPE



SYSTEM LANDSCAPE II

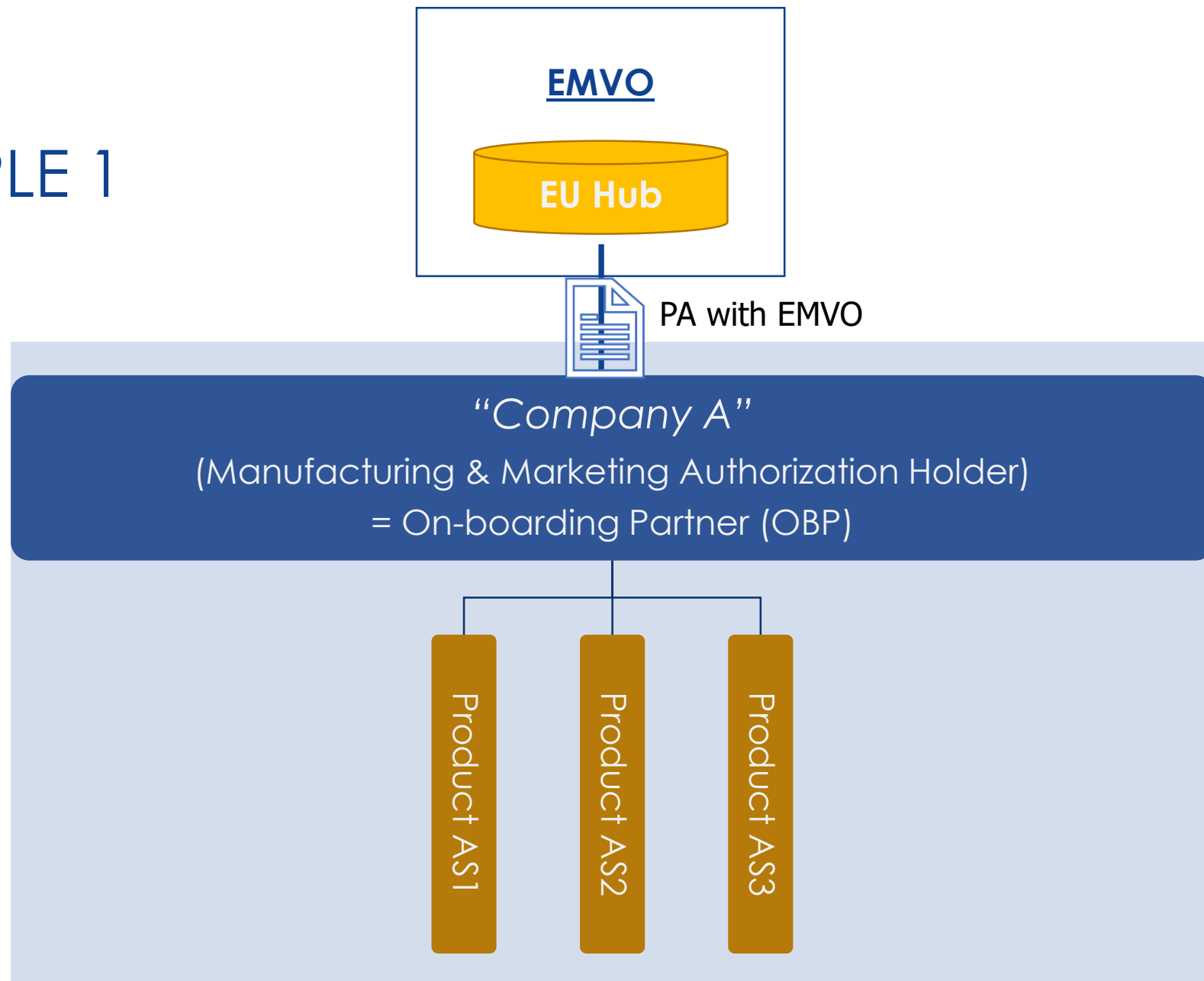


WHAT IS AN “OBP”?

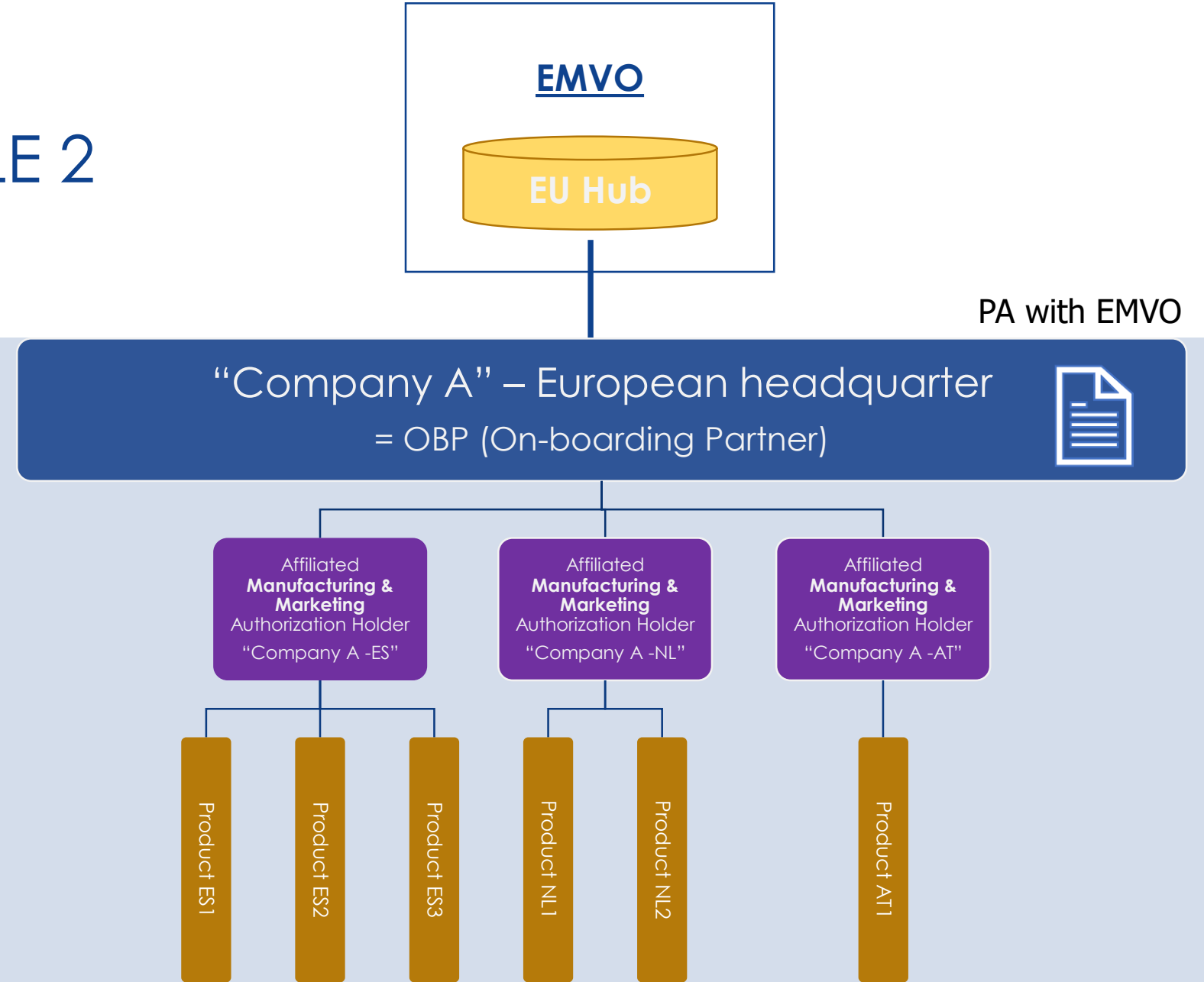
- OBP means **On-Boarding Partner**. The OBP is the contracting party of EMVO; it concludes the Participation Agreement (PA).
- The OBP **represents the Marketing Authorization Holders (MAH)** on behalf of which it will upload data for in the European Hub. It has therefore to be legally authorized to conclude contracts on behalf of a MAH/a group of MAHs.
- The OBP has to be **affiliated (*) to the MAH(s)** on behalf of which it will upload data in the European Hub.
- The OBP should be located in the European Economic Area.
- **The OBP can only upload product data for:**
 - its affiliated MAHs
 - a manufacturer as long as the marketing authorization of the related products lies within the OBP corporation.

(*) Affiliate shall mean, in relation to a Party, any other person affiliated with such Party within the meaning of Article 11 of the Belgian Code of Companies (it being understood, for the avoidance of doubt, that the definition set out in said Article 11 is agreed to also apply to non-Belgian persons).

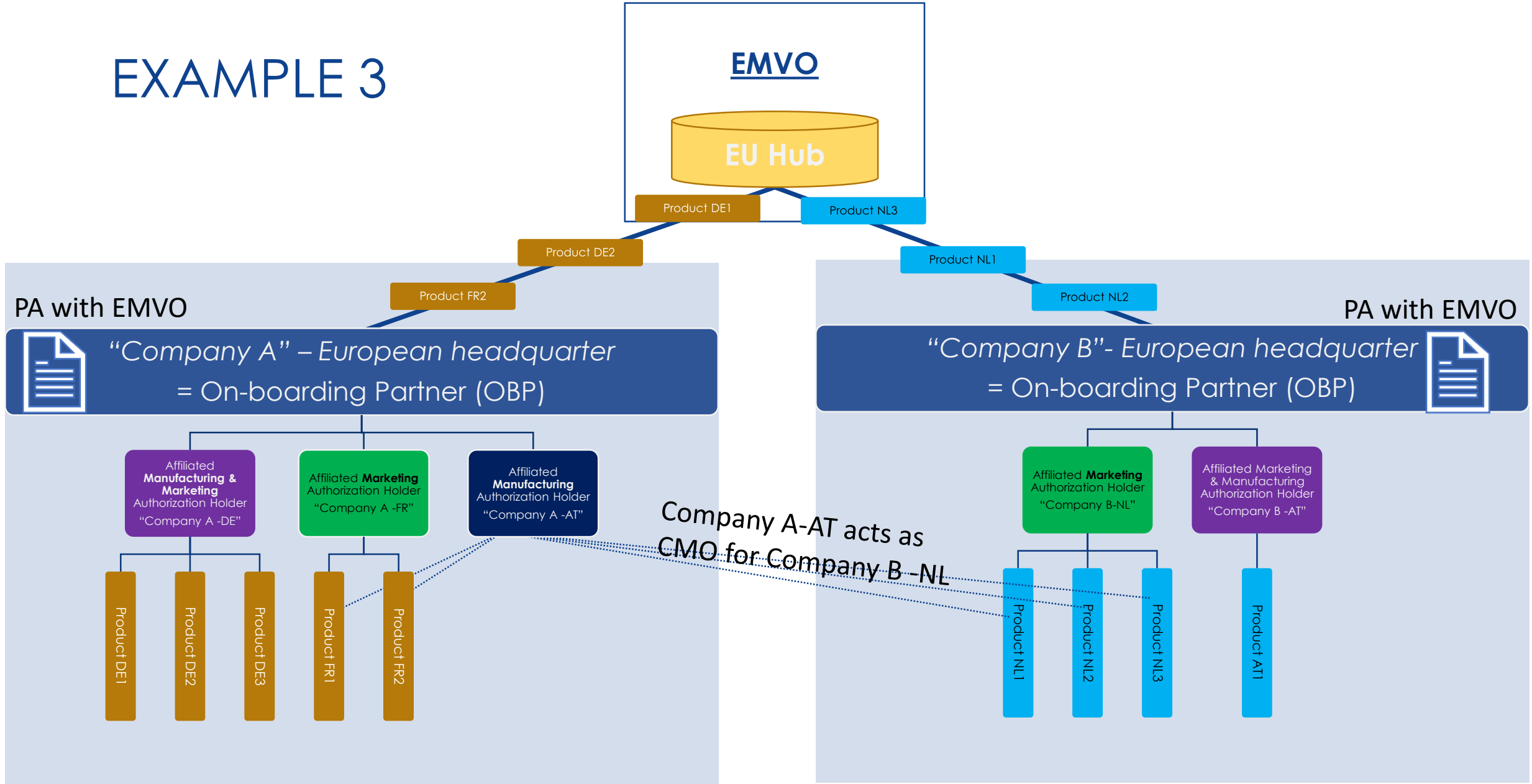
EXAMPLE 1



EXAMPLE 2



EXAMPLE 3

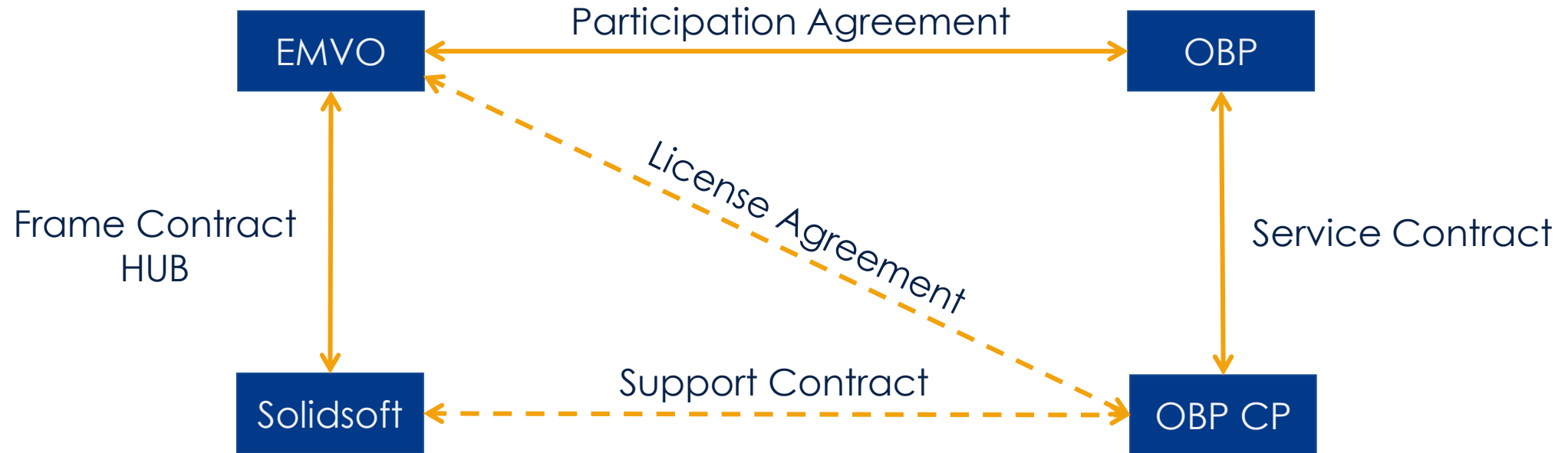


The marketing authorisation holder (MAH) is legally responsible for the quality, efficacy and safety throughout the entire life cycle of the product. Activities may be delegated but overall responsibility is retained by the MAH.

WHAT IS AN OBP GATEWAY PROVIDER?

- A **third-party contractor** engaged by the OBP, who assists the OBP **entirely or partially** with the development, the implementation, the provision, the use, and/or the operational phase related to the **OBP interface to the EU Hub** via a **Gateway Connection**,
- Every OBP Gateway Provider has to be **promoted by at least one OBP** in the On-boarding Process,
- **EMVO has then to validate and approve** the proposed Gateway Provider, if all requirements are fulfilled.

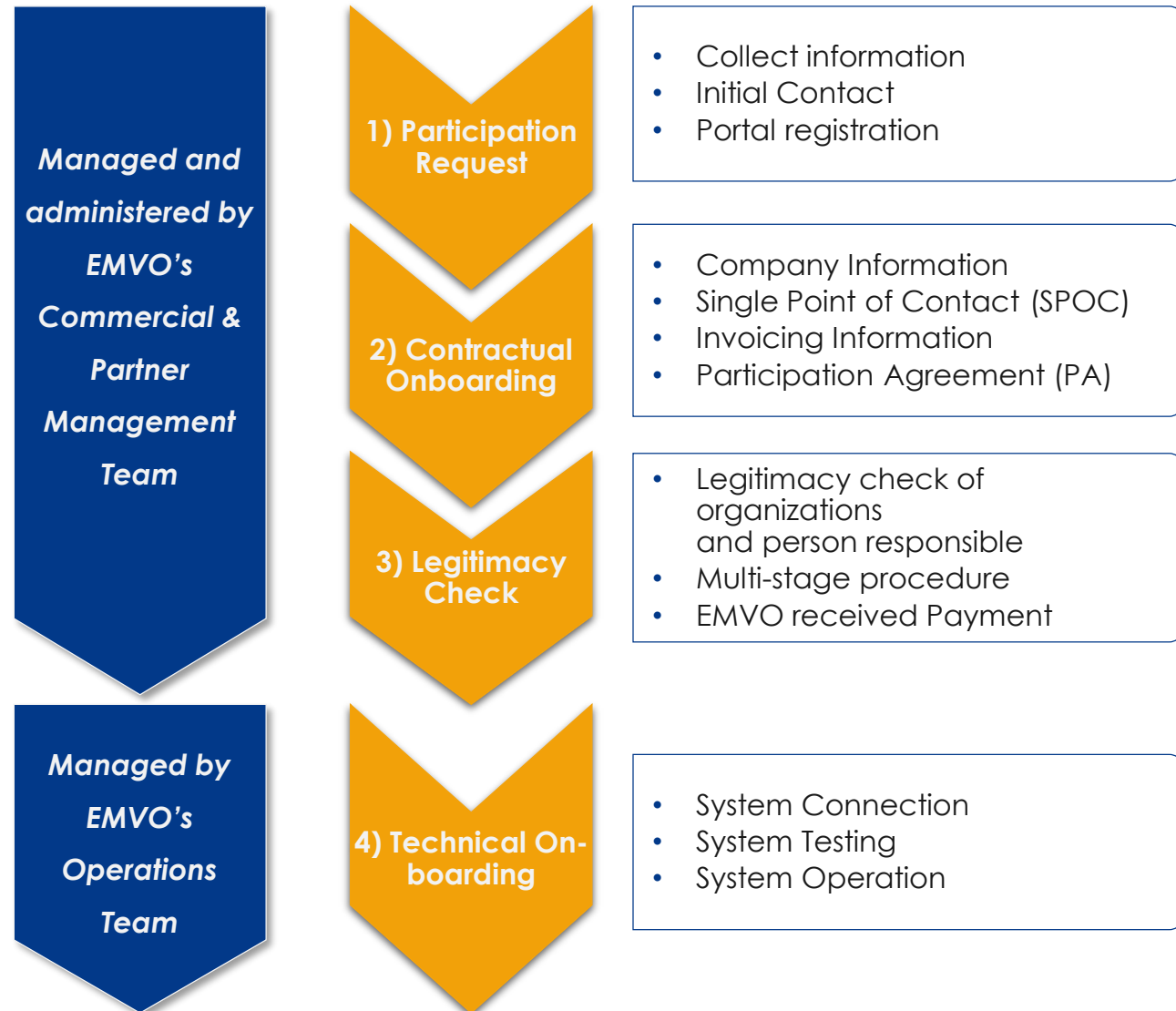
ON-BOARDING CONTRACT LANDSCAPE



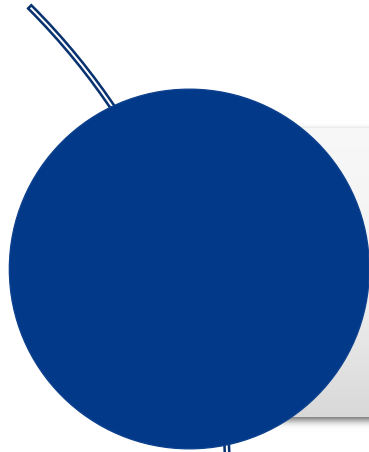
- EMVO:** European Medicines Verification Organization
- Solidsoft:** IT Service Provider for implementation and operation of European HUB
- OBP:** On-Boarding Partner
- OBP CP:** IT Service Provider

- Gateway connection
- Direct connection

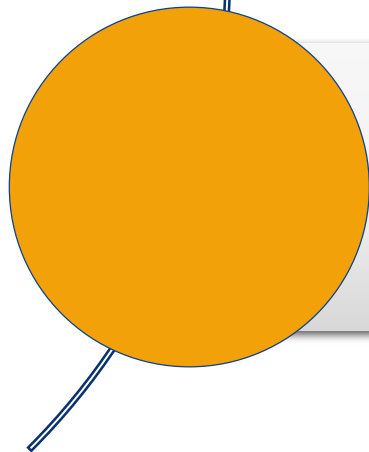
ON-BOARDING PROCESS



ON-BOARDING PARTNER PORTAL



General Information



How does the On-boarding work?

OBP PORTAL

Prerequisite to on-board
> 2.500 MAHs/Parallel
Distributors



User-friendly
web-based
portal



Decrease EMVO's
response time

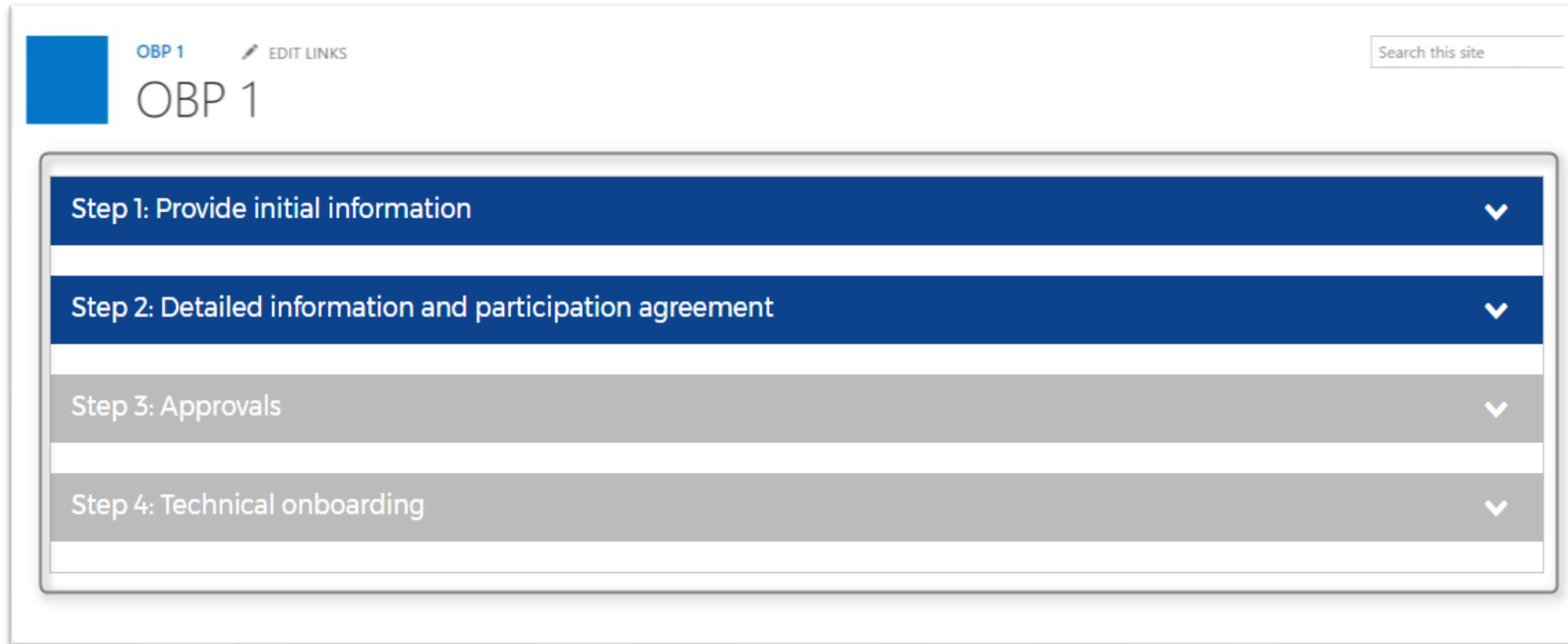


Starting point/
trigger for
legitimacy check

HOW DOES THE ON-BOARDING WORK?

On-boarding Partner Portal

(Support software to guide the OBPs through the requirements to connect to the EU Hub)



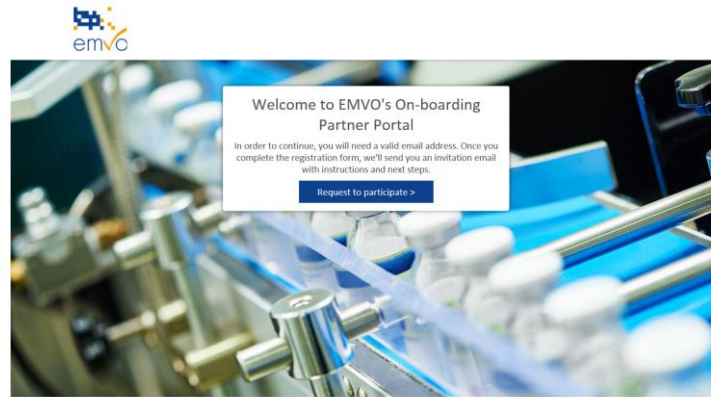
HOW TO SPEED UP THE PROCESS RIGHT FROM THE START?

Collect Information:

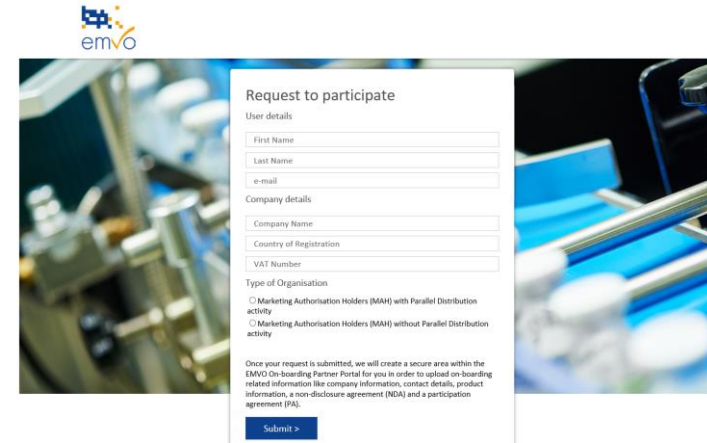
1. Visit EMVO **Download Section** <https://emvo-medicines.eu/downloads/>
2. Visit EMVO **Knowledge Data Base** <https://emvo-medicines.eu/faq/>
3. Who will be the **On-Boarding Partner?**
4. What is my Company Registration number and VAT number?
5. Who can and will be the **Authorized Representative?**
6. Who can and will be the **Single Point of Contact?**
7. How many **MAHs** does the OBP represent?

HOW TO REQUEST TO PARTICIPATE

1. Via website – link



2. Fill in User + Company details



3. You'll be directed to the confirmation screen

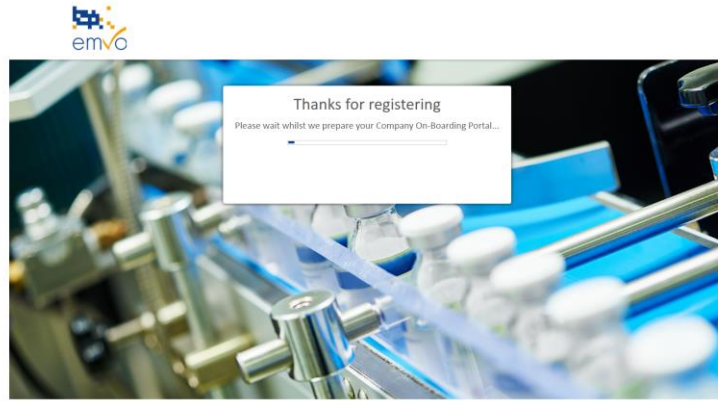


4. Check your email to validate your account

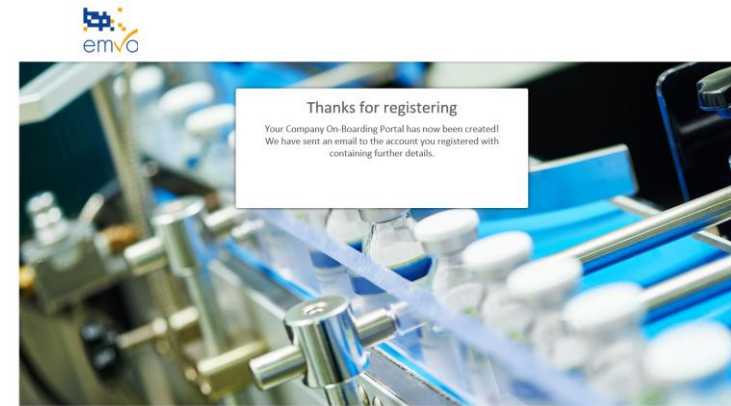


HOW TO REQUEST TO PARTICIPATE

5. Your company portal will be created



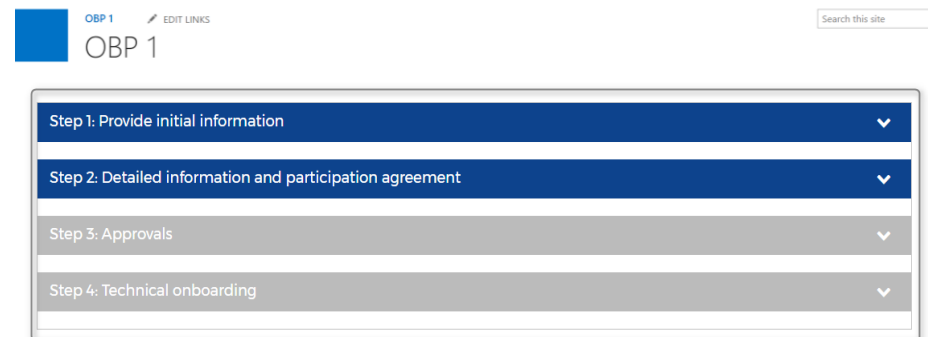
6. Your company portal is created



7. Follow the instructions in your email to login to your Company portal



8. Your Company portal is ready to On board



18/10/2017

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INITIAL REGISTRATION REQUESTER CREDENTIALS

IMPORTANT NOTE !

The SPOC is the only person having the credentials to access the portal. However, in the event the Initial Registration Requester is the same person as the SPOC, s/he will be able to access the portal with the credential received in the first place.

ON-BOARDING PARTNER PORTAL

Step 1: Provide Initial Information

Step 2: Participation Agreement + Detailed information

Step 3: Approvals

Step 4: Technical On Boarding

STEP 1: PROVIDE INITIAL INFORMATION

Trigger step 1:
Successful Request to Participate

To add or modify the requested information

Estimated time to complete

Step 1: Provide initial information				
		Time to complete	Status	
1.1	Company information 	Add	5-7 min	Not Started
1.2	Authorised representative information 	Add	5-7 min	Not Started
1.3	Pre-technical Connection Information 	Add	5-7 min	

Status:
Not Started
In Progress
Complete

1.1 COMPANY INFORMATION

Company Information ✕

Company Name *

Country of Registration *

VAT Number *

Company Registration Number *

Street *

Number *

Box

Zip code *

City *

Country *

Business Phone *

Web Page

Company Email Address *

Are you part of a corporation?

Do you represent? *

Marketing Authorisation Holders (MAH) with Parallel Distribution activity

Marketing Authorisation Holders (MAH) without Parallel Distribution activity

Company name

- ✓ make sure to provide the full official name of your company

Company identification numbers: VAT and Company registration number

- ✓ make sure not to get confused between the OBP company, the parent company, and the MAHs information.
- ✓ make sure to include the full sequence of digits, no typo, and the initial country identification letters in front, if necessary

Country name / Country of registration

- ✓ make sure to provide the Country name, not the one of the county

1.2 AUTHORISED REPRESENTATIVE

Please provide the **information related to the Authorised Representative** together with a copy of proof attesting of the authorisation of that person to sign on behalf of the company.

Authorised representative information ✕

First Name * i

Last Name *

Job Title *

E-Mail *

Business Phone *

I confirm that I've uploaded an attachment which proves the authorized representative is entitled to sign on behalf of the company * i Yes

Copy of Proof

Note 1:
The **Authorised Representative (AR)** is the person authorised to sign on behalf of the company. The AR will sign the Participation Agreement.

Mandatory in order to proceed with the further steps

Note 2:
A document listing all the National Registers in Europe where to find the relevant copy of proof for your company is available on our website in its download section.

FREQUENTLY COMMITTED ERRORS

Copy of proof of the Authorised Representative

Purpose: check the authorisation of your named Authorised Representative (AR) to sign on behalf of the company

- ✓ An official register (please consult the National Registers list for european countries on our website: <https://emvo-medicines.eu/wp-content/uploads/2017/06/National-Registers-for-obtaining-the-Copy-of-Proof.pdf>)
- ✓ The AR is to be explicitly named in the official register together with his/her senior management position and/or his/her explicit authorization
- ✓ Validity of the document with respect to a potential expiration date

List of National Registers available on EMVO website

1.3 CONNECTION PROVIDER INFORMATION

Optional step:

If the choice is already made concerning which type of connection will be used in order to connect to the European Hub, this field may be filled-in to provide this information and allow EMVO to start the On-boarding of the service provider in parallel.

Select connection #1 [Edit]

Select connection #2 [Edit]

Request new gateway provider

Save Cancel

Drop-down menu listing the **Certified * Gateway Providers.**

Making use of a certified Gateway Provider allows the OBP to start immediately a mini-certification test in the Integrated Quality Environment (IQE).

** **Certified Gateway Provider** is a provider which for a first OBP already passed the full certification test of the Gateway of this Gateway Provider*

Note:
Only two connections are allowed per OBP.

ON-BOARDING PARTNER PORTAL

Step 1: Provide Initial Information

Step 2: Participation Agreement + Detailed information

Step 3: Approvals

Step 4: Technical On Boarding

STEP 2: DETAILED INFORMATION AND PARTICIPATION AGREEMENT

Trigger step 2:

Successful Initial Information and Authorise Representative copy of proof

Download General Info Pack

Status:
Not Started
Completed

Step 2: Detailed information and participation agreement			Time to complete	Status
2.1	General info pack <i>i</i>	Open		
2.2	Single point of contact information <i>i</i>	Add	5-7 min	Not Started
2.3	Participation Agreement <i>i</i>		1 min	
2.4	Upload Signed Participation Agreement <i>i</i>	Upload PDF	1 min	Not Started
2.5	Invoicing Information Form	View Download	5 min	Available
2.6	Upload Invoicing Information Form	Upload PDF	1 min	Not Started
2.7	MAH and product information <i>i</i>	Add	60 min	Not Started





View and Download prefilled Participation Agreement (PA)

Status:
Not Started
Awaiting Approval
Approved
Rejected

Status:
Not Started
Completed

A sample of the PA is available on our website in its download section.

2.1 GENERAL INFO PACK

Type	Name	Modified	Modified By	Checked Out To
	EMVO0038 - EMVO Gateway User Manual	2/20/2017 1:59 PM	<input type="checkbox"/> Jamie Williams	
	EMVO_0086_OBP On-Boarding Presentation	5/24/2017 2:01 PM	<input type="checkbox"/> Willem Theunissen	
	EMVO_0077_OBP On-boarding Guideline	3/10/2017 1:50 PM	<input type="checkbox"/> Willem Theunissen	
	EMVO 0127 Gateway Templates	7/10/2017 2:34 PM	<input type="checkbox"/> André Geraldes	

In that documentation you will find the explanation of **each step** on the portal and the **corresponding requirements** as well as a user manual for the **EMVO Gateway**.

2.2 SINGLE POINT OF CONTACT

Single Point of Contact

I am also the SPOC *

SPOC First Name *

SPOC Last Name *

SPOC Email Address *

SPOC Phone Number *

SPOC Availability Hours * Monday to Friday 09:00 to 16:00 CET

Save Cancel

Action:

A prefilled Participation Agreement will be generated

Note 1:

- The SPOC details will be **listed in the PA**.
- By signing the PA, the **Authorised Representative will confirm the SPOC appointment**.
- The SPOC will be the responsible for **providing all the required information** in the OBP Portal.
- When the SPOC contact details will be listed, s/he **will receive credentials via e-mail**. At the moment of his/her first login in the portal, **the initial Registration Requester's credentials will be revoked**.
- If the **SPOC is the same person as the Initial Registration Requester**, (s)he will be able to access the Portal **with the credentials received in the first place**.

Note 2:

- The **second SPOC** contact details are optional.
- They will be used in case the first SPOC is not available.
- The second SPOC will not receive credentials.

OBP CONTRACT WITH EMVO

The Participation Agreement (PA)

- Contractual framework for **participation in the On-boarding project**, e.g.
 - Use of the EMVO Gateway
 - Interface development
 - Connect to the HUB
 - SDK
- Includes a **Non-Disclosure Agreement** covering the **provision of Confidential Information** by EMVO, e.g on
 - European Hub
 - EMVO Gateway
- Purpose: **Execution of Technical On-Boarding**

EMVO will only counter-sign the PA and send it back only when the legitimacy check will be successfully passed

OBP CONTRACT WITH EMVO

The Participant Agreement (PA)

- Contractual framework for the project, e.g.

- Includes a Confidential

- Purpose of the project

**NO
CONTRACT
NEGOTIATION**

FREQUENTLY COMMITTED ERRORS

Contracts

- ✓ Consistency between the named Authorised Representative in step 1.2. and the person that actually signed the contracts
- ✓ No amendments
- ✓ Two (2) hardcopies have to be sent to EMVO via post
- ✓ Both hardcopies are signed and both are original versions (not scanned)

ON-BOARDING FEE

One-Time Fee per OBP

OBPs with more than 12 MAHs in Europe	20,000 €
OBPs with 6 to 12 MAHs in Europe	10,000 €
OBPs with 3 to 5 MAHs in Europe	8,000 €
OBPs with 2 MAHs in Europe	6,000 €
OBPs with 1 MAH in Europe	3,000 €

2.5 INVOICING INFORMATION



INVOICING FORM
Please fill in the form and return to
helpdesk@emvo-medicines.eu

Mandatory fields

Legal Entity information:	
1. Entity to which the invoice is billed	
*Legal entity Name	
* Address	
Contact name	
*E-mail address	
*Number of MAH's <small>Please note that the number of MAHs you are asked to fill in has to be the total number of MAHs on behalf of which your OBP is going to upload data into the European Hub. Please use the drop-down menu.</small>	1 MAH in Europe
*VAT Number	
Your PO number (if required)	
Legal Entity information:	
2. Entity to which the services are provided (Only complete this section if different to section above)	
*Legal entity Name	
Company Name/Department	
Address	
Contact name	
E-mail address	
Recipient of the invoice <small>(Only complete this section if the invoice is to be sent to an address other than above under section 2)</small>	
Company Name/Department	
Address	
Contact name	
E-mail address	

In *Number of MAHs* the OBP has to chose from a **drop-down menu** the **total number of MAHs** it will upload data for in the European Hub.

Note:

A sample of this document is available on our website in its download section.

* Mandatory
Comments :

EMVO (European Medicines Verification Organisation) sbl
TVA BE 0638.901.022

Permanent Office: Rue de la Loi 20, Boite 21 B-1040 Brussels

T: +32 2 697 00 00

Invoicing Information Form Version 1.0

2.7 MAH AND PRODUCT INFORMATION

Note 1:

- **New item** allows the OBP to add a new MAH into the list.
- **Edit** allows the OBP to copy paste an excel sheet with all its MAHs listed, using the exact same name and location of the columns as shown in that section.

Note 2:

For the purpose of the Legitimacy Check the OBP has to provide a minimum of one MAH and a minimum of one corresponding product information.

In the end, the OBP will have to fill-in the whole list of MAHs for which it will upload data in the European Hub.

MAH and product information

[+ new item](#) or [edit this list](#)

[All Items](#) [My submissions](#) [***](#)

✓ Title Country of Registration VAT Number Company Registration Number Street Number Box Zip code City Country Web Page Telephone Number

There are no items to show in this view of the "MAH Info" list.

2.7 MAH AND PRODUCT INFORMATION

MAH Info - New Item

MAH Company Name *

Country of Registration *

VAT Number *

Company Registration Number *

Street *

Number *

Box

Zip code *

City *

Country *

Web Page

Telephone Number

Company Email Address

Website Address of OBP

Marketing Authorisation Number for Product 1 *

Marketing Authorisation Name for Product 1 *

Marketing Authorisation Registration for Product 1 *

Marketing Authorisation Number for Product 2

Marketing Authorisation Name for Product 2

Marketing Authorisation Registration for Product 2

Marketing Authorisation Number for Product 3

Marketing Authorisation Name for Product 3

Marketing Authorisation Registration for Product 3

Note:

Product information;

- The **Marketing Authorisation Number** is the licensed number related to the number of the product that the MAH received when applying for Marketing Authorisation
- The **Marketing Authorisation Name**; together with the name, please mention the strength and the pack size of the product in order to allow EMVO to identify the exact product presentation linked to the Marketing Authorisation Number.
- The **Marketing Authorisation Registration** refers to the country covered by the marketing authorization and may be centralized.

2.8 CONFIRM ALL INPUTTED INFORMATION

Step 1: Provide initial information		Complete	
Step 2: Detailed information and participation agreement		Complete	
		Time to complete	Status
2.1	General info pack	Open	Available
2.2	Single point of contact information	View	Completed
2.3	Participation Agreement	View Download	Available
2.4	Upload Signed Participation Agreement	Upload PDF	Approved
2.5	Invoicing Information Form	View Download	Available
2.6	Upload Invoicing Information Form	Upload PDF	Approved
2.7	MAH and product information	Verify	Completed
2.8	Confirm all inputted information	Confirm	

By clicking on the *Confirm* button the SPOC **confirms the accuracy** of the information provided on the portal.

ON-BOARDING PARTNER PORTAL

Step 1: Provide Initial Information

Step 2: Participation Agreement + Detailed information

Step 3: Approvals

Step 4: Technical On Boarding

STEP 3: APPROVALS

Trigger step 3:
Step 2 completed and confirm button pressed.

Step 1: Provide initial information		Complete	▼
Step 2: Detailed information and participation agreement		Complete	▼
Step 3: Approvals		Complete	▼
		Time to complete	Status
3.1	Legitimacy check status ⓘ	15 days	In Progress
3.2	Countersigned Participation Agreement send back to OBP ⓘ View	21 days	Awaiting Hardcopy
3.3	Invoice status ⓘ		Awaiting payment
Step 4: Technical onboarding			▼

Status:
Not Started
Passed
Failed

Status:
Not Started
Awaiting hardcopy
Sent back on
xx:xx:xxxx

Status:
No Status
Awaiting
payment
Payment
received

STEP 3: APPROVALS

Step 1: Provide initial information		Complete	▼
Step 2: Detailed information and participation agreement		Complete	▼
Step 3: Approvals		Complete	▼
		Time to complete	Status
3.1	Legitimacy check status ⓘ	15 days	In Progress
3.2	Countersigned Participation Agreement send back to OBP ⓘ View	21 days	Awaiting Hardcopy
3.3	Invoice status ⓘ		Awaiting payment
Step 4: Technical onboarding			▼

Please note that EMVO is going to check the reception of the payment and update those status every two weeks.

Note 1:

The outcome of the **Legitimacy Check** will be communicated to the OBP's SPOC via e-mail.

In the event that the Legitimacy Check outcome is not successful the OBP will have the possibility to modify the information provided.

Note 2:

If and only if the Legitimacy Check outcome is successful, the Participation Agreement will be **countersigned by EMVO** and one hardcopy will be sent back to the OBP by post.

Note 3:

Only when the Legitimacy Check is successful and the payment of the On-boarding fee has been received, the OBP will be granted **access to the Technical On-boarding.**

ON-BOARDING PARTNER PORTAL

Step 1: Provide Initial Information

Step 2: Participation Agreement + Detailed information

Step 3: Approvals

Step 4: Technical On Boarding

STEP 4: TECHNICAL ON-BOARDING

Step 1: Provide initial information			Complete	▼
Step 2: Detailed information and participation agreement			Complete	▼
Step 3: Approvals			Complete	▼
Step 4: Technical onboarding				▲
			Time to complete	Status
4.1	Technical InfoPack ⓘ	Open	1 min	Completed
4.2	Client Connection 1			
4.2.1	Connection Details ⓘ	Add	1 min	Not Started
4.2.2	ITE ▼			
4.2.3	IQE ▼			
4.2.4	PRD ▼			
4.3	Client Connection 2			

Trigger step 4:

- Step 3 completed

Note:
If you make use of a Gateway Connection, step 4.2.2 (ITE) is optional

Status:
Not Started
Completed

Status:
Not started
Completed

Access sub-steps

Access sub-steps

4.1 TECHNICAL INFO PACK

The Technical Info Pack contains the following information in their last available versions:

1. Documentation .NET
 - .Net Callback Service
 - .Net Hub 2.0 SDK
 - EMVS0794 - EMVS OBPs .NET SDK Installation Guide
2. Documentation JAVA
 - EMVS0787 - EMVS Java SDK Installation Instructions For OBPs
 - EMVS Java SDK_MAH_Hub_2
3. On Boarding Steps
 - EMVO_0077_OBP On-boarding Guideline
 - EMVO_0086_OBP On-Boarding Presentation
 - EMVO_0117_Creating CSR Files
 - EMVS0714 - EMVS SDK for OBPs
 - EMVS0789 - EMVS SDK Quick Start Guide For OBPs

4.2.1 CONNECTION DETAILS

Note:

This step is pre filled if you completed step 1.3

Select connection

Select connection #1

Edit

Request new gateway provider

Save Cancel

Drop-down menu listing the **Registered * Gateway Providers.**

Making use of a Registered Gateway Provider allows the OBP to start immediately a self-certification test in the Integrated Quality Environment (IQE).

** **Registered Gateway Provider** is a provider which signed the License Agreement with EMVO and a Support Contract with SolidSoft.*

4.2.2 ITE

Note:
For Gateway Connections, step 4.2.2 (ITE) is optional

- Organisation name
 - Company Type
 - Organization ID
 - Client ID
- Upload the generated CSR file corresponding with information provided on step 4.2.2.1

4.2.2.1	ITE - Information To Create CSR ⓘ	Open	1 min	Not Started
4.2.2.2	ITE - Upload CSR file ⓘ	Upload	1 min	Not Started
4.2.2.3	ITE - Certificate (CER) ⓘ	Download	1 min	Not Started
4.2.2.4	ITE - Session Token ⓘ	Request New	1 min	Not Started
4.2.2.5	ITE - Test Status Metrics ⓘ	Open	1 min	Not Started

Status:
Not required
No Status
Failed
Available

Status:
Not required
No Status
Failed
Complete

Status:
Not required
No Status
Failed
Available
Downloaded on
xx:xx:xxxx

Download Client and Hub Certificates to have access to ITE. Check Service Endpoints







Optional:
Check Test Results

After completing Step 4.2.2.3 a Session Token request will automatically be triggered.

4.2.3 IQE

Note:

When the OBP is confident that its interface is ready for testing, (s)he can start testing in IQE

4.2.3.1	IQE - Information To Create CSR 	Open	1 min	Completed
4.2.3.2	IQE - Upload CSR file 	Upload	1 min	Completed
4.2.3.3	IQE - Certificate (CER) 	Download	1 min	Completed downloaded 16:10:2017 14:33
4.2.3.4	IQE - Session Token 	Request New	1 min	Available viewed 16:10:2017 14:36 
4.2.3.5	IQE - Test Status Metrics 	Open	1 min	In Progress

Info button will display the current Session Token


Test Status Metrics and Submission for Approval

4.2.2.5 IQE - TEST STATUS METRICS

Test results for 'IQEHub' ×

Environment	IQEHub
Test Time Period	60 minutes
Organisation ID	1673
Client ID	3
Product Master Data	Failed
Product Pack Data	Failed
Product Pack Update	Failed
Product Pack Verification	Failed
Batch Recall	Failed
Report Process	Failed
Acknowledgements	Failed

SUBMIT CLOSE



This will send the current Test Results for EMVO's approval. If everything is fine EMVO will allow access to PRD.

Note:

The OBP should verify and submit the Test Results of all positive transactions which are sent to the EU Hub for the last 30 minutes and will cover the basic requirements.





In the current version of the EU Hub SR 1.3, Batch Recall and Acknowledgments can be skipped as these functions are not implemented yet.

When all basic transactions are passed, OBP should click the Submit button.

4.2.4 PRD

Note:

We only allow validated systems to connect to the Production environment.
It is a prerequisite to have an approved test result.




4.2.4.1 PRD - Information To Create CSR 	Open	1 min	Not Started
4.2.4.2 PRD - Upload CSR file 	Upload	1 min	Not Started
4.2.4.3 PRD - Certificate (CER) 	Download	1 min	Not Started
4.2.4.4 PRD - Session Token 	Request New	1 min	Not Started

4.3 CONNECTION 2

Optional:

This step can be used in case the OBP wants a second connection to the EU Hub.

Repeat previous steps.

4.3	Client Connection 2			
4.3.1	Connection Details 	Add	1 min	Not Started
4.3.2	ITE 			
4.3.3	IQE 			
4.3.4	PRD 